



Preventive Maintenance

Achieve maximum performance and uptime with preventive maintenance services

Document scanners from Kodak Alaris are well known for their industry-leading quality and performance. However, even the most reliable products will eventually require service to maintain optimal performance. Day-to-day operation and environmental conditions can take their toll, and the last thing you want is an equipment failure when your business faces tight deadlines.

To maximize uptime, minimize downtime, and greatly enhance your peace of mind, you can depend on Kodak Alaris for expert preventive maintenance (PM).

Think of it as an insurance policy for your scanner

What's included with every Kodak Alaris preventive maintenance service call:

- Thorough examination of your scanner's operating performance and service logs to identify any hidden issues that could affect future operation, including recommendations on how to resolve any concerns.
- Comprehensive cleaning, which includes removal of all dust and debris throughout the scanner that can cause circuit boards and power supplies to overheat and fail.
- Complete maintenance of the scan module(s) to ensure the highest-quality images.
- Thorough roller cleaning service for smooth and consistent document handling.
- Cleaning and/or replacement of the "Document Sensor Reflectors," including any expense parts* if needed.
- Calibration of all optical components to fine-tune image quality for best performance.

Your Kodak Alaris Field Engineer will work with you, post-PM visit, and make arrangements to solve any problems discovered during the visit.

Flexible PM service choices

Many on-site service agreements from Kodak Alaris already include regular PM visits. Kodak Alaris also offers PM service-only care kits that are available for **Kodak Scanners** as well as other manufacturers' scanners. PM services can be added to any scanner that is under warranty or has an on-site service agreement already in place.**

Get in touch and we'll tell you about all the versatile, cost-effective options available for preventive maintenance.

Want to learn more?

Call toll-free at 1-800-225-6325

Or visit [AlarisWorld.com/go/service](https://www.kodak.com/US/en/service)

Kodak Alaris Inc.

336 Initiative Drive, Rochester, NY 14624 USA

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*Expense parts are those of less than \$5.00 in value, per part. PMs do not include consumables.

** PM Care Kits are not available for the following scanners from Kodak Alaris: i800 Series; i1800 Series; or 9x Series. They can be used on other manufacturers' scanners that Kodak Alaris provides on-site support for.